

## We Do All the Work... What Does That Mean?

We do everything we can in order to facilitate your order with no additional costs, including free standard shipping. You should allow 10–14 days for us to retrieve your script, fill and deliver it to you. After your first purchase, mail-order becomes extremely easy and automatic as long as you have a valid prescription on file. After choosing mail-order on the Planstin Administration prescription program website, within 24-hours we initiate a seamless prescription request from your local pharmacy or physician and have it transferred to our affiliate pharmacy – Advanced Pharmacy, LLC in Greenville, SC.

The reality is, occasionally pharmacies are busy and not that cooperative in transferring the script. When this happens we will reach out to you for help.

If there are any issues facilitating the receipt or transferring your prescriptions to our pharmacy, we will reach out to you via email and/or phone and ask for your assistance. If we are unable to facilitate your order of a prescription drug for this month, you can always use our retail pick-up option and pick up the drug at your local pharmacy. If this happens, just request the pharmacist transfers your script.

## The Fastest Way to Get Your Medications Home Delivered

1. Call your doctor's office.
2. Have your doctor E-scribe directly to Advanced Pharmacy, Greenville, SC.  
E-SCRIBE#: 4229971 OR FAX 888-870-3823.

## Avoid Common Pitfalls When Using Mail-order Pharmacy

1. Please make sure to select the correct quantity of medication, as indicated on your prescription. **This is the most common mistake and delay for not receiving your medications.** Only a *Licensed Doctor* overseeing your care can change your prescription, so call them and ask them to send it directly to Advanced Pharmacy.
2. Make sure your dosage and name of your drug is correct. There are multiple variations of the same medication, for example: HCL, XR, solution, tablet, etc... and also multiple milligrams of weight. Please make sure these are correct before you order.

## Why is Mail-order So Much Lower Than Retail Pharmacy Pick-Up?

It's simple economics. Advanced Pharmacy in Greenville, SC and our affiliates are exclusive partners for mail-orders. They are commonly known as "closed-door pharmacies" and they don't have the overhead of your local retail pharmacy. We buy directly from U.S. manufacturers, add a small markup to cover our costs and we turn a profit based on volume. We do not want to replace or diminish the need for your local pharmacy. There are many times you need your medications today and they play a vital role in your health and well being.

For maintenance medications that treat chronic conditions, mail-order just makes economic sense. The hassle-free ease of auto-refills and auto-shipping with free standard delivery is yet another way Planstin Administration is determined to help keep your medication costs low!